



Laverton Computer Solutions helps you deal with your IT headaches!

Laverton Computer Solutions is your one-stop shop for all your IT needs. We provide personal and friendly IT support and office PC solutions for businesses from multi-site companies to growing companies installing their first network.

We offer a full range of services including:

- Network and PC health checks
- IT Support and troubleshooting
- Network Installations
- Network Security
- Backup solutions
- E-services (internet, email, anti-virus protection, remote access, website)
- IT Consultancy
- Broadband supply and installation
- Hardware and Software procurement

Typically our customers have between 1 and 100 computers, and are almost entirely based in the North East and Yorkshire, meaning that our response times are outstanding.

Why use Laverton Computer Solutions?

Our engineers are experienced in working with a variety of different industries and are all fully qualified Microsoft Certified Systems Engineers as well as skilled in Novell Netware, Linux and numerous other platforms.

In 2004 Laverton's consultancy services were awarded TMB accreditation, demonstrating our proven ability to deliver quality advice on the application of information technology to "real world" businesses.

When you use Laverton Computer Solutions you will find we unfailingly provide a reliable, friendly service, with a high level of technical expertise.

We can help you to:

- Protect your systems against disaster
- Manage the expansion of your IT needs and increase your company's productivity through the use of new technology
- Ensure the reliability of your systems giving you peace of mind
- Maximise the benefits from your investment in Information Technology
- Ensure that your IT strategy is helping you to achieve your goals



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Support and Maintenance Contracts

The most efficient and cost effective way to ensure that your systems keep pace with your changing needs, and run smoothly is through Laverton's support package. Our package can be tailored to your needs whether you have one computer or one hundred. This includes preventative measures so that your network runs reliably and smoothly, and if there is a problem you are guaranteed a rapid response.

Systems Healthcheck

At the beginning of every contract we carry out a complete healthcheck of your systems. This helps us to identify any future issues, and to make sure that your systems meet your needs, now and in the future.

PREVENTATIVE MEASURES

Six Monthly Review

We carry out a monthly review of your network. Your network and backups are checked for problems, your antivirus software is updated, new available patches are added to your software, plus minor corrections are made to keep your systems running smoothly.

System Maintenance

We monitor your systems to ensure that they are fully optimised at all times. We can setup alerts so that we can spot any potential problems before they cause serious problems.

Technical Advice

With a wealth of experience at the forefront of the PC environment and a sound understanding of the way that Information Technology is utilised within business, Laverton Computer Solutions provide quality advice for all your IT needs

PROBLEM SOLVING

Priority Attention

We will respond instantly when you call. We become an extension to your existing human resources, responding in a way that you come to expect from "your own people".

Disaster Recovery

Laverton Computer Solutions can advise on disaster recovery planning and will ensure that your systems are always backed up. Our priority is to always respond swiftly and get you back on-line again.

Unlimited telephone support and Remote Network monitoring

We will ensure that there is always someone available to solve your network problems. Through our revolutionary desktop streaming service we can fix almost any issue remotely and instantly.

